



CompleteCare

User Guide

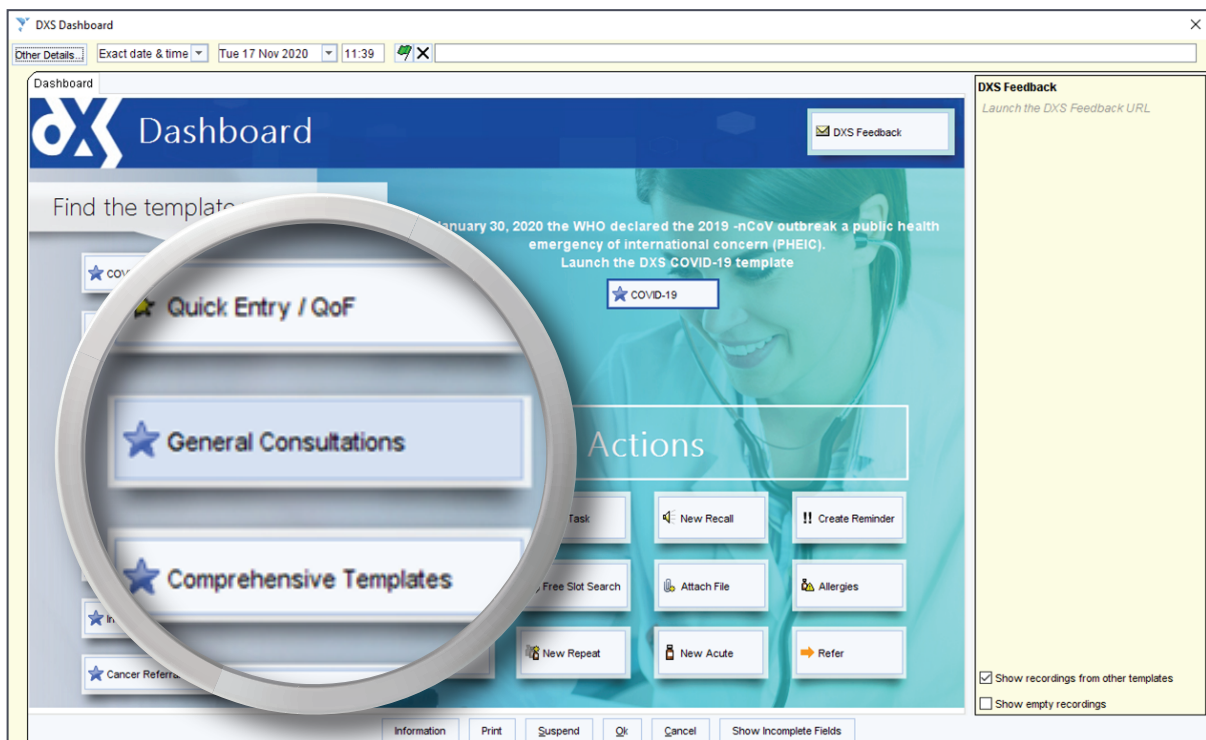
General Consultations

Introduction

This guide will show you how to launch a General Consultation and will provide an overview of what a General Consultation consists of.

Instructions

1. To launch a general consultation template, navigate to the DXS Dashboard and click on the 'General Consultations' button.



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2. A new screen will appear, listing the standard consultation templates available.

The screenshot shows the 'DXS General Consultations' interface. At the top, there's a navigation bar with tabs for 'Home', 'Standard', 'Breast', 'CVD', 'Respiratory', 'Dermatology', 'ENT', 'Eye', 'GI', 'Female GU', 'Male GU', 'Socio-psychological', 'MSK', and 'Paediatrics'. The main area displays a grid of consultation templates. The first row includes 'DXS COVID-19' (highlighted with a red box), 'COVID-19 National Resources-Weblinks' (highlighted with a red box), and 'COVID-19 GOV Guide' (highlighted with a red box). Below these are buttons for 'Standard', 'Breast', 'CVD', 'Respiratory', 'Dermatology', 'ENT', 'Eye', 'GI', 'Female GU', 'Male GU', 'Socio-psychological', 'MSK', and 'Paediatrics'. On the right side, there's a yellow sidebar titled 'DXS COVID-19' with the text 'EW on 18 Jun 2020 07:32 Paediatrics'. At the bottom, there are checkboxes for 'Show recordings from other templates' (checked) and 'Show empty recordings' (unchecked). A footer bar contains buttons for 'Information', 'Print', 'Suspend', 'OK', 'Cancel', and 'Show Incomplete Fields'.

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3. General consultation templates have been designed to improve navigation and data capture when dealing with more typical consultations.
4. Select the relevant general consultation type.

This screenshot is similar to the previous one, but with a magnifying glass effect highlighting the 'Standard' and 'Respiratory' consultation templates. The magnifying glass is positioned over the 'Standard' button, which is highlighted with a blue border, and the 'Respiratory' button, which is also highlighted with a blue border. The other elements of the interface, including the navigation bar, sidebar, and footer, remain the same.

5. The template consists of various sections.

The screenshot displays the DXS Asthma dashboard. At the top, there's a navigation bar with tabs: Home, Screening & Review, Screening & Review (Continued), Lung Function Tests, Diagnosis, Management, Review, Review (continued), and Symptom Monitoring. The main area features a grid of buttons: DXS COVID-19, COVID-19 National Resources-Weblinks, COVID-19 Medicine Summary Guide, Screening and Review, Lung Function Tests, Asthma Diagnosis, Quick / QoF Asthma, Pharmacological Management, Monitoring and Review, and Symptom Monitoring. Below this, there are four columns of links: Referral Forms (Respiratory Specialist), Patient Education (Spirometry, Asthma - Picture Summary, Asthma Inhalers, Asthma Peak Flow Diary, Patient UK - Asthma), Professional Guidance (Stepwise Treatment, Complete Control of Asthma, Differential Diagnosis, When to Perform a Direct Bronchial Challenge Test, Diagnosis, Monitoring & Chronic Asthma Management), and Assessments and Tools (Lung Function Tests, Asthma Review Form, Asthma Action Plan, Smoking Cessation, Asthma Control Test). On the right, a sidebar shows 'DXS COVID-19' with a timestamp 'MS on 12 Sep 2019 11:32', 'DXS Asthma Dashboard', 'Screening & Review', and 'Chest tightness: Yes'. At the bottom, there are checkboxes for 'Show recordings from other templates' and 'Show empty recordings', and a row of buttons: Event Details, Information, Print, Suspend, OK, Cancel, and Show Incomplete Fields.

6. At the top of the template, you will find an **admin** section.
7. Here, you can indicate whether the consultation is a new patient consultation, a follow-up consultation, or a telephone consultation.

The screenshot shows the DXS General Consultations form. A magnifying glass highlights the 'New patient consultation' checkbox. The form includes a navigation bar with tabs: Home, Standard, Breast, CVD, and others. The main area is divided into sections: Other Details (Exact date & time), Encounter for (Female GU, Male GU, Socio-psychological, MSK, Paediatrics), Health & Lifestyle Assessments, Record Relevant Family History, Other clinical history, Onset of symptom, Symptom start time, Symptom severity, Diagnosis, Diagnosis Coding, Management plan, Referrals / Procedures (BP Monitoring), Treatment / medication (Drug / DRUM Review, New Acute, New Repeat), Advice & education (Advice if condition worsens), Sick note (New Fit Note), and Other tools / actions (New Recall, Allergies, Reminder, Attach File, New Task, Follow-Up, Record a Relationship). On the right, a sidebar shows 'DXS Feedback' with a link 'Launch the DXS Feedback URL'. At the bottom, there are checkboxes for 'Show recordings from other templates' and 'Show empty recordings', and a row of buttons: Information, Print, Suspend, OK, Cancel, and Show Incomplete Fields.

8. The **‘Observations and history’** section allows for the capture of any numerical data, such as temperature, blood pressure, pulse, etc.

The screenshot displays the 'DXS General Consultations' software interface. The 'Observations and history' section is highlighted with a magnifying glass. It contains input fields for the following vital signs:

- Temp: [] C
- BP: 180 / 120 mmHg
- RR: [] breaths/min
- Sats: [] %
- HR: [] bpm

Other visible sections include 'Other clinical history', 'Diagnosis Coding', 'Management plan', 'Referrals / Procedures', 'Treatment / medication', and 'Advice & education'. A 'DXS Feedback' panel is visible on the right side.

9. The **‘Examination’** section allows for the capture of a narrative examination, as well as specific Read code browser elements to support the examination.

The screenshot displays the 'DXS General Consultations' software interface. The 'Examination' section is highlighted with a magnifying glass. It contains a large text area for narrative examination and a 'Read code browser' with the following categories:

- General exam.
- Specified O/E findings
- Nutritional observation

Other visible sections include 'Observations and history', 'Other clinical history', 'Diagnosis Coding', 'Management plan', 'Referrals / Procedures', 'Treatment / medication', and 'Advice & education'. A 'DXS Feedback' panel is visible on the right side.

10. The **‘Diagnosis’** section allows for the capture of a narrative diagnosis, as well as the associated Read code(s).

The screenshot displays the 'DXS General Consultations' form. A magnifying glass highlights the 'Diagnosis' section, which includes a text area for a narrative diagnosis and a 'Diagnosis Coding' field with a red 'X' icon. The form also features sections for 'Observations and history', 'Examination', 'Investigations', 'Screening processes', and 'Assessment / scoring tools'. A 'DXS Feedback' panel is visible on the right side.

11. The **‘Management plan’** section allows for the capture of a narrative plan, as well as offers links to relevant outcome-based outputs.

The screenshot displays the 'DXS General Consultations' form. A magnifying glass highlights the 'Management plan' section, which includes a text area for a narrative plan and a 'Referrals / Procedures' section with a 'BP Monitoring' link. The form also features sections for 'Observations and history', 'Examination', 'Investigations', 'Screening processes', and 'Assessment / scoring tools'. A 'DXS Feedback' panel is visible on the right side.

12. You can navigate to a different general consultation template by clicking on the relevant tab at the top of the screen.

The screenshot shows the 'DXS General Consultations' form. A magnifying glass highlights the 'Standard Consultation' tab at the top. The form includes sections for 'Other Details', 'Encounter for', 'Other clinical history', 'Diagnosis Coding', 'Management plan', 'Referrals / Procedures', 'Treatment / medication', 'Advice & education', and 'Sick note'. The 'Standard Consultation' tab is selected, and the 'Follow up' checkbox is visible.

13. You will notice that the numerical data entry fields in the 'Observations and history' section have changed.

The screenshot shows the 'DXS General Consultations' form with the 'Observations and history' section highlighted by a magnifying glass. The section contains numerical data entry fields for BP (180 / 120), Average home BP (150 / 98), HR, Lying BP, Standing BP, and Average 24 hour BP. The 'Observations and history' tab is selected, and the 'Follow up' checkbox is visible.

14. This is due to the fact that the template has been tailored to the specific condition and therefore allows for the capture of more cardiovascular-related data.
15. The 'Examination' and 'Management plan' sections have also changed to include links to CVD-related content.

The screenshot displays the DXS General Consultations software interface. The top navigation bar includes tabs for Home, Standard, Breast, CVD, Respiratory, Dermatology, ENT, Eye, GI, Female GU, Male GU, Socio-psychological, MSK, and Paediatrics. The main content area is titled 'Cardiovascular Consultation'. A circular callout highlights the 'Screening processes' section, which contains the following links:

- ★ Heart Failure
- ★ AAA
- ★ Lipids - CHD
- ★ Secondary Prevention of CHD
- ★ Hypertension
- ★ Atrial Fibrillation Template

The interface also includes sections for 'Observations and history', 'Examination', 'Investigations', 'Assessment / scoring tools', 'Treatment / medication', and 'Other tools / actions'. The 'Assessment / scoring tools' section includes links for BP Monitoring, ECG, CAD Likelihood, Target Clinical Readings, VKA and NOAC, CHADSVASc, and QRISK2. The 'Treatment / medication' section includes links for Drug / DRUM Review, New Acute, New Repeat, New Recall, Allergies, Reminder, Attach File, New Task, Follow-Up, and Record a Relationship. The 'Other tools / actions' section includes links for Information, Print, Suspend, Ok, Cancel, and Show Incomplete Fields. The 'DXS Feedback' section on the right includes a link to 'Launch the DXS Feedback URL' and checkboxes for 'Show recordings from other templates' and 'Show empty recordings'.

16. Complete the template as required.

Support



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Training



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