



CompleteCare

User Guide

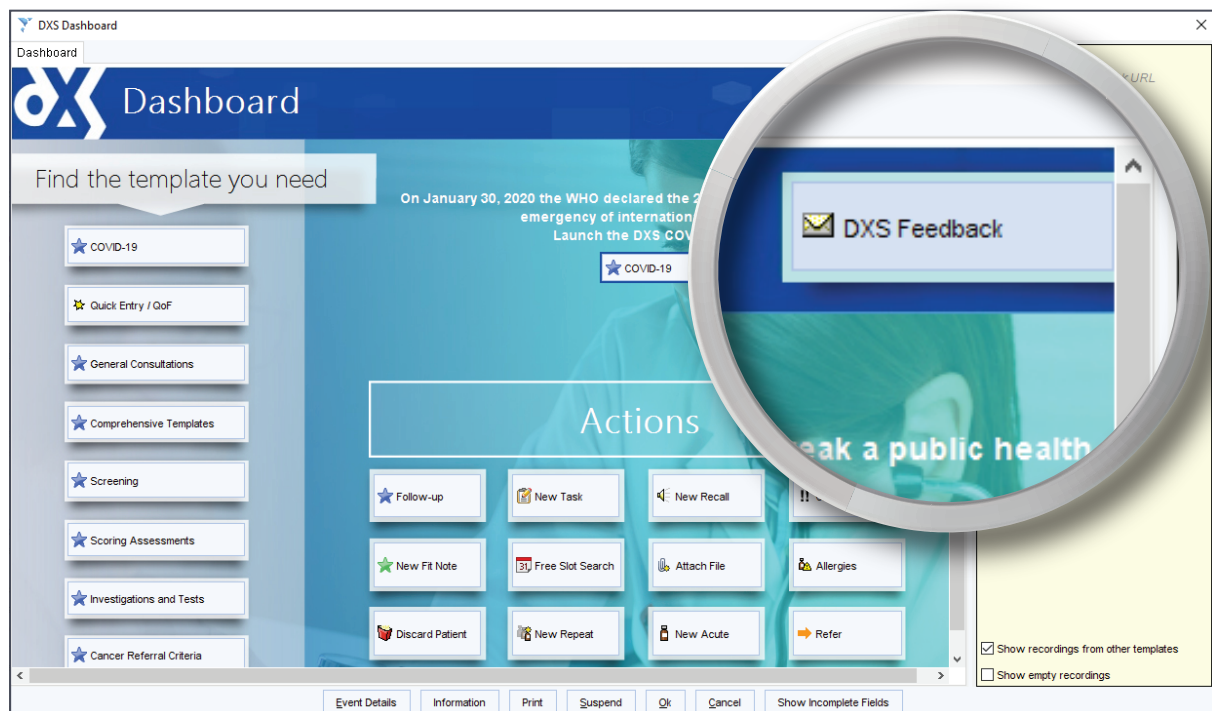
Leaving Feedback

Introduction

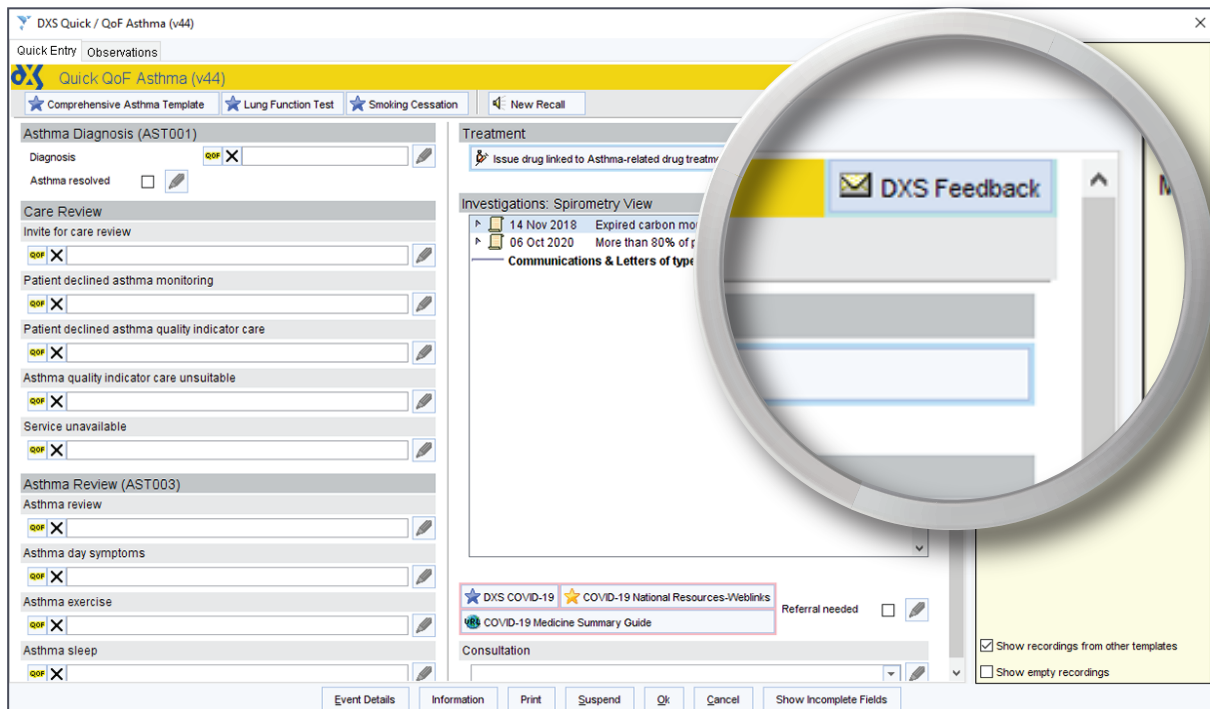
This guide will show you how to provide feedback on our CompleteCare templates.

Instructions

1. If you would like to provide feedback on our CompleteCare templates, you can make use of the 'DXS Feedback' button.
2. This button can be used to report any errors or issues, request new templates or other content, suggest changes or improvements, and/or leave general feedback regarding usability and user experience.
3. The 'DXS Feedback' button is located in the top right-hand corner of the DXS Dashboard.



4. This is also a common feature amongst the majority of our templates and can be found in the top right-hand corner of the template.
5. To provide feedback, click on the 'DXS Feedback' button.



6. Complete the feedback form and attach any relevant files.

SystemOne TPP Template

https://app.smartsheet.com/t/form/2b4d03efef5646f98c4533fff932554b

Which template were you using when you encountered the issue or discovered that content has been omitted?

What type of issue did you encounter?

Please describe the issue in more detail or specify which content is missing from the template.

Attachment(s)
Please add a screenshot regarding your query.

Drag and drop files here or [browse files](#)

☐ I confirm that the message and attachment above do not contain any patient identifiable information. *

Contact me *
If you would like to be contacted about the feedback submitted, please enter your email below:

7. It is mandatory to confirm that the message and attachment(s) do not contain any patient identifiable data.

A screenshot of a web browser displaying a feedback form titled "SystemOne TPP Template". The browser's address bar shows a URL from "app.smartsheet.com". The form includes a logo for "International plc" on the left. A large magnifying glass is centered over a checkbox that is checked, with the text "I confirm that the message and attachment(s) above do not contain any patient identifiable information". Below this, there is a section titled "Contact me" with a red asterisk, followed by the text "If you would like to be contacted by DXS International plc, please enter your email below:" and two empty text input fields. At the bottom of the form is a blue "Submit" button. The Windows taskbar is visible at the bottom of the screen.

8. When you have completed the feedback form, click submit to send your response.

A screenshot of the same feedback form, but with a magnifying glass centered over the blue "Submit" button. The form fields are partially visible, including an "Attachment(s)" section with a "browse files" link, and a checkbox labeled "Send me a copy of my response" which is currently unchecked. The "Submit" button is prominent in the center of the magnifying glass. The browser window and Windows taskbar are also visible.

Support



0800 028 0004 (option 1)



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Training



0800 028 0004 (option 2)



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